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NO. 3456 P. 1/2

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## FACSIMILE SHEET

DATE: March 29, 2005

CLIENT MATTER NO.: 9400-39

TO: USPTO

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FROM: Scott C. Hatfield, Esq.

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Status Inquiry attached.

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Attorney Docket No. 9400-39

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Scott Morris et al;  
Application No.: 10/669,399  
Filed: September 23, 2003  
For: METHODS OF RESETTING PASSWORDS IN NETWORK SERVICE SYSTEMS  
INCLUDING USER REDIRECTION AND RELATED SYSTEMS AND COMPUTER  
PROGRAM PRODUCTS

Confirmation No.: 3957  
Group Art Unit: 2135

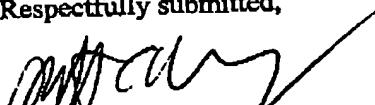
Commissioner for Patents  
Box 1450  
Alexandria, VA 22313-1450

## STATUS INQUIRY

Sir:

Applicants respectfully inquire as to the status of the above-identified patent application, and when the next communication from the U.S. Patent and Trademark Office regarding this application can be expected.

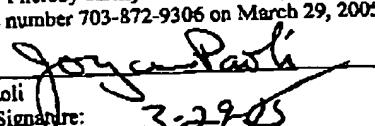
Respectfully submitted,

  
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